

18/09/23

## New EyeV GP Messaging Functionality across Calderdale and Huddersfield from 2<sup>nd</sup> October 2023!

Dear Optometrist (Practice Owner/Director),

Following a successful launch of the GP Messaging functionality across Bradford and Airedale optometry practices, we are pleased to confirm this is now to be extended to all optometry practices within Calderdale and Huddersfield. The GP Messaging functionality enables patient related messages to be sent directly from the patients Optometrist to their registered GP practice via EyeV (EMMS Healthcare Limited).

The GP Messaging functionality includes two options:

1. **'information only' letter**
2. **'action required' letter**

### Information only letter

This letter is appropriate for:

- Observations to be reported back to the GP after their request for the patient to seek an Optometrist clinical assessment
- When a condition is found at a routine Optometrists eye examination such as dry AMD however no referral to secondary care is required and the Optometrist will monitor

### Action required letter

This letter is appropriate for:

- Information where **'action from the GP could be required'**
- If hypertension or diabetes is suspected following a routine sight test, the Optometrist could suggest blood tests are required
- A referral is required to another non-Ophthalmology speciality, such as dermatology

### Important

- The GP practice will receive patient letters directly into their clinical system for review
- **The Optometrist MUST ADVISE THE PATIENT to contact the GP practice themselves to discuss the need for GP action or an appointment (subject to internal triage processes)**
- The messaging functionality should **ONLY** be used for **NON-URGENT** patient messages

**How to guide:**

- How to send a GP letter through EyeV
- How to view letters sent to the GP through EyeV

Please access the step-by-step document attached separately.

Any queries, please liaise with your LOC representative who can share for discussion at our monthly touchpoint sessions OR raise a support ticket through the EyeV platform.

Kind regards,

NHS England, North East and Yorkshire Digital Transformation Team

West Yorkshire Health and Care Partnership – WY ICB